



# WHAT IS THE LEGAL SUPPORTS SUPPORTS OFFICE?

Created by the portuguese High Commission for Migration that offers free and specialized assistance for legal advice and mediation and support to migrants in advocacy, empowering them and members of their families in defense of your rights.



C Â M A R A  
M U N I C I P A L

### Contacts

City Council of Vila Franca de Xira  
Department of Social Rights  
and Public Housing  
Health and Social Development Division

Phone: 263 285 626

E-mail: dsds@cm-vfxira.pt

### SERVICE AREAS:

- Legal Advice
- Consumer support and over-indebtedness
- Family reunification
- Electoral registration.

MARCH 2022 | DECEMBER 2023



## LEGAL ASSISTANCE OFFICE

HIGH COMMISSION FOR MIGRATION



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COFINANCIADO POR:



## LEGAL SERVICE

- Regularização da situação Migratória;
- Regularization of migrants status;
- Nationality;
- Work;
- Social security;
- Access to law and courts;
- Rent;
- Condominium;
- Family and minors;
- Tax;
- Crimes and Misdemeanors;
- Equal Civil and Political rights statute.



## CONSUMER AND OVER-INDEBTEDNESS SUPPORT SERVICE

- Warranty deadlines, defective goods;
- Submitting complaints;
- Appeal to Out-of-Court Settlement Organisms;
- Rights and Obligations in case of risk of default of a Credit Contract;
- Support in the analysis of proposals submitted by Credit Institutions;
- Information on Indebtedness and Over-indebtedness;
- Support in debt capacity assessment;
- Support in the renegotiation of the housing loan contract

## FAMILY REUNIFICATION SUPPORT SERVICE

Provides information, advice, referral, mediation and support in the exercise of the Right to Family Reunification, inside and outside the country, both by Foreign Legal Residents and in the context of the Reunion of Family Members Nationals of Third States, Citizens of the European Union.

## SERVICE OF SUPPORT FOR ELECTORAL REGISTRATION

Information on conditions, requirements and deadlines to be able to register and exercise your right to vote, where to register.

## FREE SERVICE BY APPOINTMENT

Location:

Centro Nacional de Apoio à Integração de Migrantes (CNAM) - Lisboa

Rua Álvaro Coutinho, 14  
1150 - 025 Lisboa  
[www.acm.gov.pt](http://www.acm.gov.pt)

E-mail: [informacoes@cnae.acm.gov.pt](mailto:informacoes@cnae.acm.gov.pt)

Schedule:

Monday to Friday 8am to 5pm

Migrant Hotline

Landline: 808 257 257 (local call cost)  
Mobile network: 218 106 191

